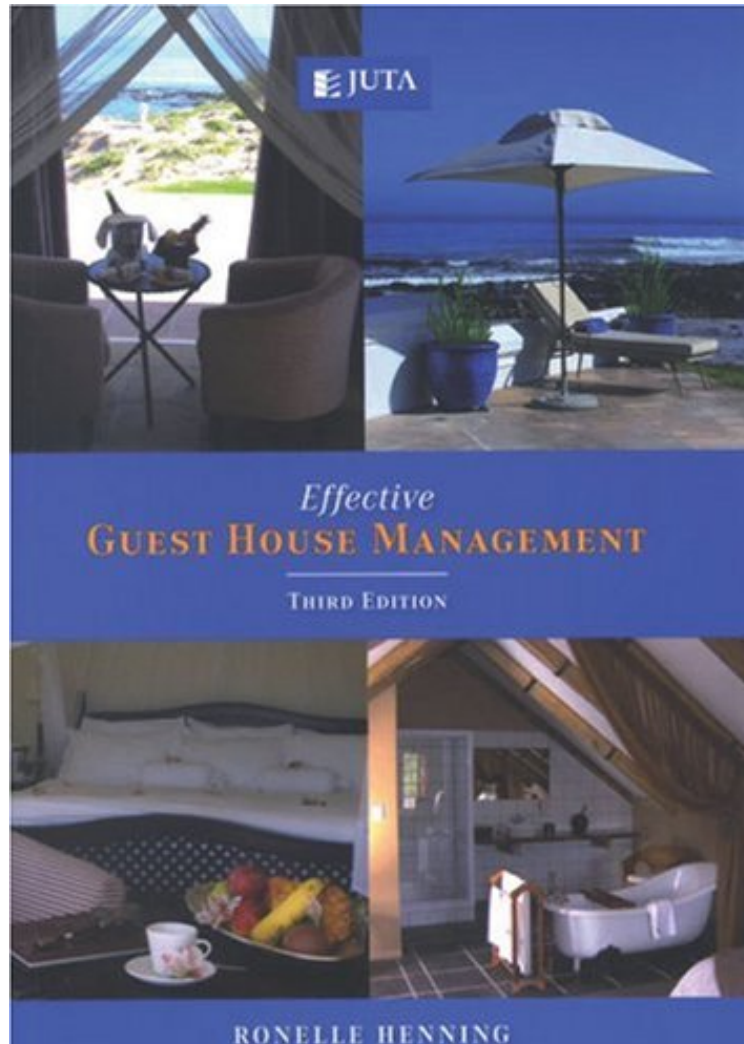


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# Effective Guest House Management

*Ronelle Henning*

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**Ronelle Henning : Effective Guest House Management** before purchasing it in order to gage whether or not it would be worth my time, and all praised Effective Guest House Management:

Beginning with information on how to build, equip, and decorate a guest house, this guide reveals how to deal with guests from reservation to checkout, all while providing world-class customer service and value for the money.

About the Author Ronelle Henning has been involved in the guest house and accommodation industry since 1995,

when she started her own marketing and reservations business.